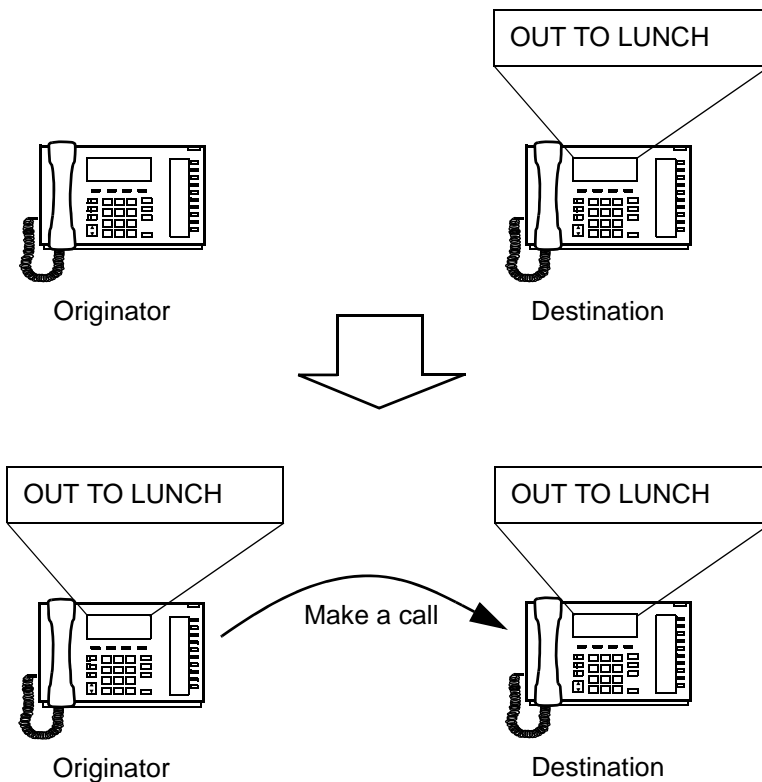


**OVERVIEW****Advisory Message**

Any IP5000-series telephone user can set a message on his or her telephone. Whenever another IP5000-series telephone with a display calls a station with a message set, the information in the message displays on the calling station's LCD. This feature allows users to define their current status and make that status available to others attempting to call that person. This status is also sent to Attendant Console positions.

**Message Display**

When the IP5000-series telephone or attendant console dials an extension number containing an Advisory Message, the message displays on the originator station's LCD. When a PhDN is called, the message set at the PhDN's owner station displays. When the destination station answers the incoming call and starts a conversation, the LCD displays as an ordinary call. When the button is pressed at the originator's station, the LCD returns to its ordinary display.



As seen in the illustration above, when a station with the advisory message activated is called, the pre-registered message displays on the calling party's LCD.

**Advisory Message**

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**Advisory Message**

Advisory messaging enables you to store a message for IP5000-series telephones with a display that call your telephone. The messages can be up to 16 characters long. The IPedge Net system provides a number of predefined messages, shown in the table below. Message numbers 5~9 can be defined by your System Administrator.

| Advisory Message Default Code Table |                      |                             |
|-------------------------------------|----------------------|-----------------------------|
| Msg No.                             | Characters Displayed | Additional Digits           |
| 0                                   | OUT TO LUNCH         |                             |
| 1                                   | IN A MEETING         |                             |
| 2                                   | CALL _____           | Directory Number (e.g.,220) |
| 3                                   | BACK AT _____        | Time (e.g., 1030)           |
| 4                                   | RETURN ON_____       | Date (e.g., 10 20)          |
| 5                                   |                      |                             |
| 6                                   |                      |                             |
| 7                                   |                      |                             |
| 8                                   |                      |                             |
| 9                                   |                      |                             |

Advisory Messages can only be set using the IP5000-series telephone. The preset advisory messages can be displayed using the Enterprise Manager Personal Administration (EMPA).

Set Advisory Message

1. Go off-hook or press your extension button to hear the dial tone.
2. Press **#411**
3. Enter Message number (see table above)
4. Enter additional digits if required.
5. Go on-hook or press **Spkr** to release the line.

Clear Registered Message

1. Go off-hook or press your extension button to hear the dial tone.
2. Press **#412**.
3. Go on-hook or press **Spkr** to release the line.

Display Preset Advisory Messages

1. Login to the EMPA.
2. Select **System Info** then the **Advisory Message** tab.

**PROGRAMMING**

Prerequisite Program: None

Specifies a set of messages that users may apply to their telephone to provide status information when others call their station. When the user sets a message on a telephone, LCD telephones that call this telephone will display the message. When the user sets a message, the message can be customized to include a variable directory number, time or date as part of the message.

1. Select **System > Advisory Messages**.
2. Select the Message Number 0~9.
3. Enter the desired message in Message Text.
4. Select a User Entered Variable from the dropdown as needed.
5. Reset to Default sets all values to factory default.
6. Click on **Save** icon.

| Field                 | Description  |
|-----------------------|--|
| Message Number        | Select from 5 pre-programmed messages or 5 custom messages. All messages (0~9) can be edited; the first 5 messages have commonly used default values.<br>0~4 = preprogrammed messages<br>5~9 = custom messages<br>(default = 0)                            |
| Message Text          | Defines the text portion of the LCD Advisory Message to be displayed. The total message text, plus the user entered variables (4-digit time or date; or 1~5 digit DN) cannot exceed 16 characters total.<br>Up to 16 ASCII characters (default = no value) |
| User Entered Variable | Defines the text portion of the LCD Advisory Message to be displayed.<br>The total message text, plus the user entered variables (4-digit time or date; or 1~5 digit DN) cannot exceed 16 characters total.<br>None (default), DN, Time or Date            |

**CAPACITY**

Each station can have one message set for that station. The station can choose from a list of 10 messages of up to 16 characters each.

**AVAILABILITY**

| <b>Station/Line</b>   | <b>Descriptions</b>   |
|-----------------------|---|
| IPT                   | Applied to set  |
| Soft IPT              | Applied to set  |
| IP Attendant          | Applied to display at calling. It is possible to register but Attendant Advisory Message doesn't indicate at the originator during attended mode. |
| SIP compliant station | Applied to set  |
| SLT (via FXS gateway) | Applied to set  |

**RESTRICTION**

The Advisory Message can be activated per station (not per DN).

**HARDWARE**

No extra hardware is needed for this feature.

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**FEATURE INTERACTION**

|                               |  |
|-------------------------------|--|
| Automatic Call Back           | When a call is terminated by Automatic Call Back, no Advisory Message displays on either station.  |
| Basic Survivability           | The same programming setting must be set for both primary and secondary servers.   |
| Call Forward                  | When a call is transferred by Call Forward, no Advisory Message for either the first destination or the destination station displays at the originator station. When a transfer by Call Forward set at the first dialed destination fails, the Advisory Message set at the first dialed destination displays. When Call Forward No Answer is set, the Advisory Message of the first dialed destination displays. |
| Call Monitor                  | An Advisory Message can display on the caller's LCD the same as an ordinal call, even if the call is terminated on the call monitoring party during monitoring.  |
| Call Transfer Immediate       | No Advisory Message is shown on the transferred party's LCD even if Advisory Message is activated on the transferred-to party at invoking Call Transfer Immediate feature.   |
| Do Not Disturb                | When the station with Do Not Disturb is dialed, the Advisory Message displays at the originator station when that station is dialed.   |
| Do Not Disturb (DND) Override | The originator's LCD displays "DND Override calling" screen instead of the Advisory Message screen when the Do Not Disturb Override feature is invoked and Override termination starts while displaying the Advisory Message screen.   |
| DND/ Busy Override            | "DND/ Busy Override originating screen" is shown instead of Advisory Message when DND/ Busy Override is invoked and starts overriding termination during displaying Advisory Message.  |
| Enhanced 911 (E911 Interface) | Advisory Message cannot be displayed on originator's LCD in E911 originating even if Advisory Message is set in Internal Notification.   |
| Group Paging/Emergency Page   | Advisory Message cannot be displayed on the paging station's LCD even if the paged station sets Advisory Message.<br><br>Advisory Message can be displayed on the LCD of the station calling the paged station during paging, if the paged station sets Advisory Message.  |

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|                            |   |
|----------------------------|---|
| IP Phone User Mobility     | Advisory Message is shown on the originator's LCD if the call terminates on the station while logged out.   |
| Line Hold                  | Since the held party by Line Hold feature is treated as a talking state, when the originator calls the held party the Advisory Message is seen.   |
| Lost Call Treatment        | Advisory Message is not applied for Lost Call termination. During Lost Call termination, the originator's LCD does not display Advisory Message.  |
| Make Busy                  | Advisory Message is not shown on the originator's LCD if the originator calls the station in make busy mode.  |
| Multiple Appearance        | When a call attempts to come in to a PhDN, the Advisory Message set at the station having the ownership of the PhDN displays.   |
| Multiple Calling           | The Advisory Message feature does not apply to Multiple Calling calls to an MC group member.  |
| Private Networking Over IP | This is not applied to IPedge Net calls.  |
| Recall Treatment           | Advisory Message cannot be displayed on the transferred party's LCD or the held party in the recall termination even if the recall destination sets Advisory Message.   |
| Ring Transfer              | The the transferred party's LCD does not display the Advisory Message of the transferred-to party after the Ring Transfer feature is invoked, even if the transferred-to party sets the Advisory Message.   |
| SIP Extension              | It is possible to set Advisory Message on a SIP button but it is not supported to display a message set by the destination party in calling state.  |
| Station Hunting            | <p>When a call comes in to the extension station other than the first dialed destination, no Advisory Message for either the first dialed destination or the destination station displays at the originator station. If the call cannot be terminated, due to all stations busy as a result of Station Hunting, Advisory Message for the first dialed destination displays on the originator station's LCD.</p> <p>If the originator calls Station Hunting pilot DN, Advisory Message does not display on the originator's LCD even if the call terminates on any station or all stations busy. Registering Advisory Message for Station Hunting Pilot DN is not supported.</p> |